

# Tail Lift Delivery Considerations

## What we can do...

## How you can help...

Pallet dimensions and weight



Length: 120cm Width:120cm  
Height: ¼ pallet 60cm; ½ pallet 100cm; full pallet 220cm  
Weight: ¼ pallet 250kg; ½ pallet 500kg; full 1,250kg

**The maximum weight for a tail-lift delivery is 1000kg or 750kg for 7.5t vehicles.**



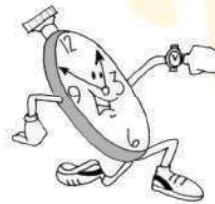
### Who are we delivering to?

Please provide the full delivery/site address including postcode. Give us at least two phone numbers to make sure our driver can get in touch.

Maximum slope



We can only use a tail-lift on level ground, not slopes.



### When?

Make sure you pick a delivery date you can be present for. Otherwise our driver will have a wasted journey and you could incur additional charges.

Unloading Facility



Deliveries will be made using a manual pump truck.

**Note:** This is a kerb side delivery service.



### Where are we going?

When you place your order, please tell us about any access restrictions so we have the right vehicle and equipment. This saves us a wasted journey and you additional charges.

Ground Conditions



Deliveries can only be made on hard, even ground. We cannot pull over gravel, loose stones, cobbles or grass.

We cannot pull pump trucks over very high kerbs.



### How are we unloading?

The freight must be suitable to offload via a tail-lift vehicle. If not, make sure the delivery site has a forklift truck.

**We must abide by health and safety rules at all times.**

Road access restrictions



Make sure we know about any road restrictions: height, weight, no parking, narrow lanes, or pedestrian crossings or anything else.



### Who is signing?

A responsible adult, 18 or over, must be on site to sign for the delivery. If there isn't anyone to sign for it, you may have a later delivery or additional charges.



**THE Pallet Network**  
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